Mindlink Behavioral Health Patient Disclaimer

Effective Date: July 23, 2026

Purpose

This Patient Disclaimer explains the role of Mindlink Behavioral Health ('Mindlink') and the responsibilities of individuals who use the platform to locate behavioral health services.

Mindlink's Role

Mindlink is a behavioral health platform that helps individuals discover behavioral health providers, facilitates connections between patients and providers, and may offer administrative and practice support services. Depending on the circumstances, services available through the platform may involve independent providers, affiliated providers, contracted providers, or providers employed by Mindlink or its affiliated entities.

No Medical Advice

The information provided on this website is for general informational and educational purposes only. It is not medical, psychological, psychiatric, therapeutic, or legal advice and should not be relied upon as a substitute for professional evaluation or treatment.

Provider Relationships

Each provider is responsible for the clinical services they deliver, including diagnosis, treatment planning, documentation, informed consent, and professional judgment. The provider's relationship with Mindlink may differ and is governed by separate agreements where applicable.

No Emergency Services

Mindlink is not an emergency service. If you believe you are experiencing a medical or mental health emergency, call 911 immediately or go to the nearest emergency department. If you or someone you know is experiencing a suicidal or mental health crisis in the United States, call or text 988 to reach the Suicide & Crisis Lifeline.

Patient Choice

Patients are responsible for selecting the provider they wish to contact or receive services from. Mindlink does not guarantee that a particular provider is the best fit for every individual or that treatment outcomes will meet expectations.

Availability

Provider availability, accepted insurance plans, locations, telehealth services, and appointment scheduling may change without notice. Patients should confirm these details directly with the provider.

No Guarantee

Mindlink does not guarantee appointments, referrals, treatment outcomes, insurance coverage, or uninterrupted access to the website or platform.

Third-Party Information

Links to third-party websites or resources are provided for convenience only. Mindlink is not responsible for the content, privacy practices, or services offered by third parties.

Limitation of Liability

To the fullest extent permitted by law, Mindlink shall not be liable for damages arising from the use of the website, reliance on website content, or interactions between patients and providers, except as required by applicable law.

Questions

Questions regarding this Patient Disclaimer may be directed to:

Mindlink Behavioral Health
Email: info@mindlinkbh.com