



Mindlink Behavioral Health Privacy Policy

Effective Date: July 2026

Our Commitment to Privacy

Mindlink Behavioral Health ("Mindlink," "we," "our," or "us") values your privacy and is committed to protecting the personal information you share with us. This Privacy Policy explains what information we collect, how we use it, when we share it, and the choices available to you when using our website and services.

1. Information We Collect

Information you provide may include your name, email address, telephone number, city/state, messages submitted through contact forms, therapist profile information, professional credentials, and other information you voluntarily provide. We may also automatically collect IP address, browser type, device information, pages visited, referral sources, approximate location, cookies, and analytics data.

2. How We Use Information

We use information to operate and improve the platform, respond to inquiries, connect prospective patients with therapists, maintain directory listings, communicate updates, improve website performance, detect fraud, and comply with legal obligations.

3. Therapist Directory Information

Participating therapists authorize Mindlink to publish approved professional information including name, credentials, biography, specialties, treatment approaches, accepted insurance, office locations, telehealth availability, contact information, website links, photographs, and logos.

4. Patient Inquiries

When a prospective patient submits an inquiry, Mindlink may forward the information provided to the selected therapist. Mindlink facilitates introductions but does not supervise or control subsequent communications or clinical care.

5. HIPAA

Mindlink currently operates as a directory and connection platform and is not intended to receive or manage Protected Health Information on behalf of participating therapists through its public directory. Users should not submit confidential medical information through general website contact forms. This policy will be updated if future services involve handling PHI.



6. Cookies and Analytics

Mindlink may use cookies and analytics technologies to improve website performance, remember preferences, understand website usage, and enhance the user experience.

7. Sharing Information

Mindlink does not sell personal information. Information may be shared with therapists selected by users, trusted service providers, when required by law, to protect rights or safety, or in connection with a merger, acquisition, or sale of assets.

8. Data Security

Mindlink uses commercially reasonable administrative, technical, and physical safeguards to protect information. No method of internet transmission or electronic storage can be guaranteed to be completely secure.

9. Your Choices

You may request correction or deletion of your information where permitted by law, request removal of a therapist listing, and opt out of non-essential marketing communications.

10. Third-Party Websites

Mindlink may link to third-party websites and is not responsible for their privacy practices.

11. Children's Privacy

Mindlink is not directed to children under 13 and does not knowingly collect personal information from children.

12. Changes to this Policy

Mindlink may update this Privacy Policy periodically. Continued use of the website after revisions constitutes acceptance of the updated policy.

13. Contact Information

Questions regarding this Privacy Policy may be directed to:

Mindlink Behavioral Health

Email: info@mindlinkbh.com

California and Other State Privacy Rights

Where applicable, Mindlink will honor privacy rights provided under applicable federal and state law.



International Users

Mindlink is intended primarily for users located within the United States. Information may be processed in the United States.

Last Updated: July 23, 2026